

Care Health Insurance Ltd. Hospital Empanelment Criteria

OBJECTIVE: To create a Quality Cashless Hospital network across the country to provide seamless cashless services to the Company's Policy Holders.

EMANELMENT CRITERIA: For empanelment under the Cashless Network, healthcare providers should meet the basic minimum eligibility requirements as specified below:

- Hospital should be Registered as a hospital with the local authorities under Clinical Establishments (Registration and Regulation) Act 2010 or under enactments specified under the Schedule of Section 56(1) of the said act.
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- Hospital Should have minimum 10 in-patient beds in towns having a population of less than 10 Lac and at least 15 in-patient beds in all other places with adequate spacing and supporting staff as per norms:
 - Hospital must have adequate and qualified medical Practitioner, physically in charge round the clock (necessary certificates to be produced during empanelment).
 - Hospital must have adequate nursing staff, physically in charge round the clock (necessary certificates to be produced during empanelment).
 - Has a fully equipped operation theatre of its own where surgical procedures are carried out
 - Maintains daily records of patients and makes these accessible to the insurance company's authorized personnel

Tier wise additional criteria-

Criteria	Tier 1 Network	Tier 2 Network	Tier 3 Network
Minimum No. of Beds	15	10 (City Population less than 10 Lac) 15 for all other cities	10
ROHINI	Mandatory	Mandatory	Mandatory
Medical Practitioner Qualification	MD/MS or above Compulsory	MD/MS or above Compulsory	MBBS or above Compulsory
Nursing Staff Qualification	ANM/B.Sc. Nursing	ANM/B.Sc. Nursing	ANM/B.Sc. Nursing
NABH	Mandatory	Non- Mandatory	Non- Mandatory
Should not be part of any Insurance Company's excluded Hospital List	Mandatory	Mandatory	Mandatory

Description of City Tier:

Tier 1 Network- Delhi NCR, Mumbai Metropolitan Area, Chennai, Kolkata, Hyderabad, Bangalore, Vadodara, Ahmedabad, Surat.

Tier 2 Network- Rest of the Cities except Tier 1 Cities

Tier 3 Network- Network empanelled only for Cashless Service to Rural Policy holders.

Disclaimer: "Care Health Insurance have the rights to amend the empanelment criteria of Hospitals at any point of time without notice. Meeting of empanelment criteria by a Hospital should not be considered as any commitment on empanelment. Empanelment shall be subject to the sole discretion of Care Health Insurance Ltd."